

# Server Recovery Exercise

Independently test your ability to recover your servers from your backup

## Solution Highlights

- Audit of your current backup practice
- Ability to test recovery timeframes through planned exercises
- Recovery onto independent hardware
- Recovery onto independent recovery networks
- End user testing (verification) of recovered servers
- Documented summary, recovery timeline and findings
- Fully managed recovery test
- Access to recovery expertise
- Monthly subscription model

## Regularly test your ability to recover your servers from backup without disrupting your day-to-day operations

Many businesses assume that a successful backup will lead to a successful recovery; however this is not always the case. Plan B's Server Recovery Exercise is a managed service that fully tests your ability to recover your servers from your backup, and offers a 24/7, 365 days per year emergency recovery service.

This process provides you with known recovery timeframes as at the date of your test. We complete a pre-test audit to ensure you are following best practice guidelines within your backup programme and provide recommendations on improvements to help ensure a successful future recovery.

Server Recovery Exercises can be done on separate equipment in isolation to your production environment or as a Disaster Recovery test on your own equipment using a variety of supported backup products.

## Why do you need it?

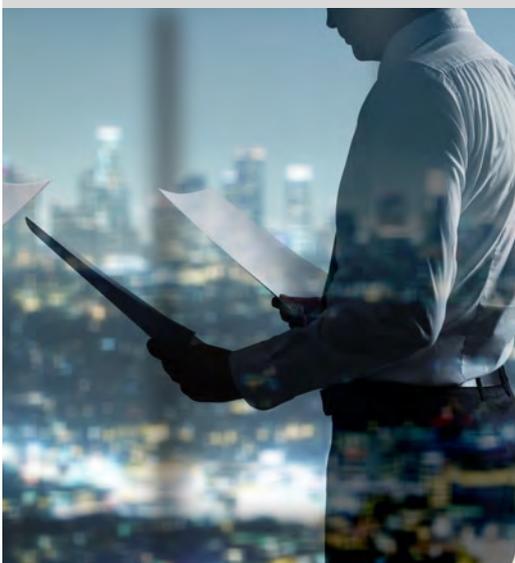
A regular full server recovery test aims to identify issues with your backup before they become a problem. Typically these tests are performed once each year. The exercise tests overall recoverability and recovery time for each of your servers.

## Why this solution?

Plan B's Server Recovery Exercises make it easy for you to:

- Get a **proactive, independent analysis** of your backup programme.
- Build **confidence that you can meet your recovery timeframes**.
- Be **confident that your backup has been recoverable on to a server other than your own**.
- Recover copies of your servers with **no risk of impact to your production systems**.
- Ensure that **recovered systems work as expected**.
- Access a **full report on your recovery test**, including indicative recovery times and recommendations for improvement.
- **Activate Plan B recovery expertise** to assist with your recovery (additional fees apply).

Our Server Recovery Exercise ensures you know you can recover your server environment to external hardware within expected timeframes.



## Key Features

### Phase Detail

#### Information Gathering

- Collection of Customer Server Information.

#### Backup Practice Audit

- Pre-recovery audit to ensure you are following best practice guidelines within your backup program.

#### Critical Audit Findings

- Critical audit findings that may impact recoverability are sent to you and immediate action recommended.

#### Critical Findings Addressed

- Customer resolution of critical audit findings (if applicable) prior to recovery phase.

#### Server Recovery

- Recovery testing of your nominated servers.

#### Customer Verification

- Post recovery verification by your team to ensure all servers were recovered to expectations.

#### Recovery Exercise Report

- Report detailing recovery process, timing and key findings (critical, important and informational).

#### Recovery Exercise Review

- Meeting with your Plan B Customer Relationship Manager to discuss the engagement and findings.

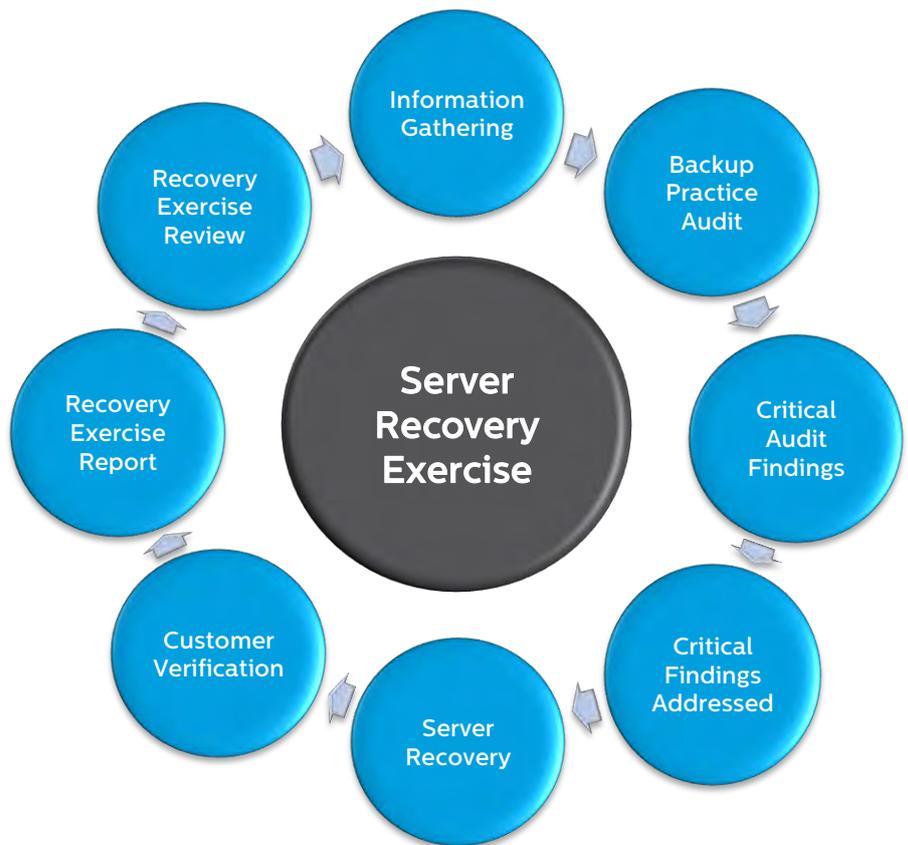
## How does it work?

Plan B's Server Recovery Exercise is a managed test of your ability to recover your servers from your backup on to alternate equipment.

The test is performed outside your normal environment by independent engineers to identify what is most likely to happen in a business continuity event. It provides an indication of your likely recovery timeframes based on your current backup regime. It also identifies any potential issues to allow resolution before an emergency situation.

Most organisations complete a Server Recovery Exercise (SRE) once per year.

The Server Recovery Exercise follows these phases:



## About Plan B & ICONZ

Plan B provides NZ-hosted and supported business continuity, cloud infrastructure, and networking solutions to organisations around New Zealand, including many of the most recognised global and local brands.

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