

Standby Offices & Equipment

Fully-equipped business workspaces and ICT equipment available 24/7 nationwide

Solution Highlights

- Five office locations throughout New Zealand
- 400+ workspaces including computers, phones, network, meeting rooms, and kitchen facilities
- Connect to external data centres or Plan B server infrastructure
- Rapid access to wide range of ICT infrastructure, at your site or hosted from ours
- Access the most skilled and practised business recovery expertise in New Zealand
- Affordable monthly instalments

Move your team quickly to a fully-equipped office with computers, phones and network or access ICT equipment at short notice

Plan B's Standby Office & Equipment services give you a place to work if an unplanned event makes your normal office unusable (or if you need short-term additional office capacity) and the ability to access critical ICT equipment at short notice.

Why do you need it?

If your business relies on a call centre environment, ability to collaborate face-to-face, or physical meeting space you need to know where and how you would work if your normal office is unavailable. Subscription to our Standby Office service allows access to an agreed number of seats at your nominated facility (or facilities). Each workspace seat has a desk, chair, thin client terminal with LCD monitor, telephone, headset and Internet access.

Any company that relies on data to run their business needs to ensure they can provide rapid access to that data through alternate infrastructure. Maintaining your own obsolete equipment or duplicating current systems may provide some cover, but our service provides assurance that Standby Equipment will be available in a crisis.

Depending on your risk policy and specific requirements you can also select a dedicated solution.

Why this solution?

Plan B's Standby Offices & Equipment make it easy for you to:

- **Access emergency office space or ICT equipment** at short notice.
- **Not have to worry about setting up a new office or sourcing ICT equipment.** Everything you'd expect in an office has already been provided and IT equipment is available for activation.
- Leverage our expertise to **help you get up and running** during a business continuity event.
- **Budget a monthly fee** rather than investing in your own standby facilities and equipment to get peace-of-mind that you are covered.
- Select options to **connect our office facilities to your data centre** or infrastructure housed by Plan B and choose where standby equipment is deployed.

Plan B Standby Offices & Equipment ensure you can continue working when your normal place of work or server infrastructure is unavailable.



Key Features

Standby Office - Standard Inclusions:

Multi-subscriber option:

- Office environments including kitchens and bathrooms.
- Meeting rooms with LCD TVs & Freeview (in most locations).
- Desks & PC's/terminals with LCD screens.
- Telephony, headsets, Internet access & Wi-Fi, fax machines and printers.
- Subscription is to a shared facility (others may activate space at the same time).

Dedicated option:

- Customised per customer.
- Subscription is to a dedicated facility (no one else can use your space).

Standby Office - Available Locations:

Auckland – North (Rosedale)

- 60x Workspace Seats
- 1x Meeting Room
- 4x Dedicated Suites

Auckland – Central (Mt Wellington)

- 72x Workspace Seats
- 2x Meeting Rooms
- 2x Dedicated Suites

Hamilton (Central)

- 63x Workspace Seats
- 1x Meeting Rooms
- 1x Dedicated Suites

Wellington (Tawa)

- 60x Workspace Seats
- 3x Meeting Rooms
- 7x Dedicated Suites
- 40x Customer Lockers

Christchurch (Middleton)

- 90x Workspace Seats
- 3x Meeting Rooms

Standby Equipment - Shared:

Available categories include:

- Server & storage hardware
- Tape libraries & drives
- IBM iSeries, pSeries & AS/400
- HP 9000
- Sun
- Data communications equipment including routers, firewalls, switches

Standby Equipment - Dedicated:

- Dedicated equipment will be customised to your requirements.

How does it work?

Standby Office

The Plan B Standby Offices provide an extension to your current office facilities at a fraction of the cost of standing up your own additional space. We host the infrastructure on permanent warm standby to ensure rapid access for your team in a crisis.

Each workstation is provisioned with a Plan B base image, which delivers a Windows desktop experience with Internet connectivity. However, custom images can be built to allow your staff a user experience that is closer to their normal environment. Wyse terminals can also be used as standalone devices and are compatible with Citrix, RDP and VMware View.

The phone system used in all sites is a ShoreTel VoIP solution. Each phone has a DDI assigned to it that can be used during activation or a phone call plan can be configured in advance to accommodate your queues, diverts and hunt groups.



Standby Equipment

Our Standby Equipment service includes a range of infrastructure items on permanent standby that can be deployed quickly in an emergency and accessed from one of our sites or delivered to a location of your choice.

With our standard shared equipment service, you can access high value equipment at a fraction of the replacement cost, but items are available to whoever subscribes to the service. Although there is plenty of equipment available, it is allocated on a first-in first-served basis.

If you have specific hardware requirements, or no appetite for risk, our dedicated equipment option gives you the ability to ensure availability of standby equipment items that meet your exact needs. Items reserved for you will be made available immediately when required to begin a recovery.

About Plan B & ICONZ

Plan B provides NZ-hosted and supported business continuity, cloud infrastructure, and networking solutions to organisations around New Zealand, including many of the most recognised global and local brands.

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